



A New Way of Being Therapy and Wellbeing services Contract

Private and Confidential

This is a legally binding contract between A New Way of Being Therapist| Wellbeing practitioner and– Individual Family, School or setting. It acts as a legally binding agreement between the School/ Schools/settings and a New Way of Being. Before you sign this contract, please check that you fully understand it and that you are in agreement with the contents and the terms and conditions of the contract. Once you have signed the contract it becomes a legally binding document and by signing you agree to abide fully by these terms and conditions. Please feel free to ask if you need help completing the contract, if you need the contract read to you, translated, or provided in larger print format. If there is anything you do not understand, please just ask for more information.

A New Way of Being- Therapy and Wellbeing Services Terms and Conditions

1. If a Therapy Session is rescheduled for any reason by the client, another meeting must be rescheduled no more than 14 days after it was postponed.
2. Cleared payment must be made at the time of booking when booking via the website. Therapy sessions will not be scheduled if payment has not been cleared.
3. If a direct invoice has been sent to the individual school, setting or family, cleared payment must be made 14 days after the Invoice has been sent out. Failure to complete payment in this time may result in the consultation date being cancelled.
4. If you have received an invoice directly, and no payment within the 14 days, your session date will be automatically cancelled.
5. We reserve the right to request legal advice in the case of non-payment, which might include seeking recourse through the Small Claims Court and our insurance company for non-payment of fees.
6. Fees will be reviewed in March each year.
7. Contract reviews are carried out annually. Changes to the contracted consultation hours and / or fees will be included in the contract.
8. Currently a private Therapy Session with A New Way of Being. is £70 per hour Any subsequent consultations or work will incur additional costs.
9. It is a requirement of our insurance that a signed copy or by clicking 'yes' on the Therapy and wellbeing services booking page via the website of these terms and conditions are signed and dated by the payee/person booking the place/s for any given consultation. We commit too complying with the conditions of our insurance and to providing appropriate services to all attendees.
10. A New Way of Being are committed to providing Therapy and Wellbeing strategies which can be used in school/the home/the Family to help effectively support behaviour. In the unlikely event that we are unable to carry out the full consultation session/s due to unforeseen client circumstances, A New Way of Being will not carry out further consultations or sessions unless requested to do so.

11. In The unlikely event that we are unable to carry out the full session due to unforeseen consultant circumstances, A New Way of Being will seek to rearrange an additional consultation date within a 1-month period.

12. No refunds will be given once the wellbeing service fees have been paid.

13. If a client is late by 15 minutes or more to a therapy or wellbeing, be it face to face or virtually, A New Way of Being cannot be held responsible for the potential loss of impact in the understanding and then implementation of any practices.

14. We reserve the right to ask you to leave immediately, be it face to face or virtually, and without prejudice in the following circumstances (this list is not exhaustive)

- If a clients behaviour threatens the safe running of the session or the emotional or physical safety of the consultant(s) or others present.

- Immediate termination might include (but is not limited to) theft or personal physical or emotional attacks.

- If you fail to comply with any of our Policies and Procedures.

15. I understand that due to the current way in which A New Way of Being will need to conduct works, if the impact or progress were to be hindered in anyway due to the outcomes of COVID-1 A New Way of Being would evaluate how this support can be continued in light of the circumstances.

16. All Clients will be required to complete a client consent form this will also need to be signed by and agreed with the parent or carer prior to any Therapy or Wellbeing sessions being carried out.

SignaturesA New Way of Being agree that we will provide training for school/ participants named on the booking form.

Signed: A New Way of Being

A New Way of Being

School/Service I / we agree to comply with the terms and conditions.

Name:

Signed School/Service:.....

Date:.....